

Presagis' New Maintenance Program.

Our new Maintenance Program now includes a choice of one of four enhanced support packages** valued up to \$5400.00.

PRESAGIS MAINTENANCE PROGRAM	Current	New
Technical Support via Phone, Email and Live Chat	✓	✓
Product Upgrades	✓	✓
Patches and Updates	✓	✓
License Transfers within the Same Site	✓	✓
Customer Portal - Access 24/7	✓	✓
Product downloads for licensed products	✓	✓
Knowledge Base articles	✓	✓
Product forums	✓	✓
Support Request status	✓	✓
Self-paced training courses	✓	✓
Overview of your licenses and maintenance status'	✓	✓
Private upload/download folder to share projects and data with Presagis Technical Support	✓	✓
Automated license updates and upgrades	✓	✓
Emergency licenses	✓	✓
New – ENHANCED SUPPORT PACKAGES **		✓
Customized Product Training - 4-days A tailored remote training session that provides you with targeted training focused on your project's or program's specific needs.*		✓
Program Kickoff - 3 days Helps you minimize risks by ensuring that your new project or program has a clear and solid foundation. *		✓
Architectural Guidance – 3 days Assists you with pipeline configuration by translating application requirements into Presagis product configuration, workflows, and development tasks and by identifying cross-product dependencies.*		✓
Application Performance Optimization – 3 days Identifies problems and reviews performance limitations in your existing applications and workflow*		✓

*** Any customer with an active maintenance contract on one or more of the following M&S products can take advantage:
 Creator, Terra Vista, Vega Prime, Stage, FlightSim/HeliSim, Ondulus Radar and Ondulus IR.

** You may choose to receive ONE of the 4 packages with every \$15,000.00 increment spent on your next maintenance renewal or reactivation contract.
 These packages can also be purchased separately.

Contact us at InsideSales@presagis.com to learn more about how the Presagis Maintenance Program can boost your project/program.



ENHANCED SUPPORT PACKAGES - Descriptions

Customized Product Training, a tailored 4-days training session that provides you with targeted training focused on your project's or program's specific needs; which may cover topics such as:

- Examples:
 - Maximize the creation of 3D models for real-time simulation goals.
 - Building enhanced simulation scenarios.
 - Write simulation plugins.
 - Learn how to integrate tools in a DIS-HLA network.

Program Kickoff helps you minimize risks by ensuring that your new project or program has a clear and solid foundation. At the end of these 3-days, you will receive a report describing best practices and highlighting how to kick-start your program and which may include:

- An audit of your existing program, including the list of tools and product required.
- Features and behavior mapping requirements with the product features or workflow for your tools.

Architectural Guidance assists you with pipeline configuration by translating application requirements into Presagis product configuration, workflows, and development tasks and by identifying cross-product dependencies. At the end of these 3-days, you will receive a report of the best practices, specific to your application's requirements. Those may include:

- Suggested strategies for managing LOD and refresh rate.
- Suggested best practices for the specific usage of each Presagis product.
- Recommended configuration management of output.

Application Performance Optimization, a 3-days that identifies problems and reviews performance limitations in your existing applications and workflow, which may include:

- Suggestions and guidance on how to optimize your code.
- Help on identifying bottlenecks and suggested outcome.